

## Updated MO HealthNet Training Workshops

The MO HealthNet Division has planned training workshops for billers involved in Physician, Ambulance, Psychology/Counseling, and Durable Medical Equipment claim filing. Providers may register by E-mail at [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov) or by clicking onto the session date you wish to attend. Please provide your **provider name, provider number, date and time of session, contact person, and a phone number** where **you** can be reached. You will be notified by E-mail to confirm your registration. Another option is to fax the registration form by printing this page and circling the date you wish to attend. **Please include your provider name, provider number, contact person, and a phone number in the space provided at the end of each session** and FAX to 573/526-4382.

All workshops will be held in the Interpretive Center located in the State Information Center Secretary of State's Office at 600 West Main, Jefferson City, MO. A parking lot is located in front of the building. Directions are on the second page.

**Physician Workshops:** For those medical providers whose MO HealthNet provider number begins with **20, 24, 25, 30, 36, 42, 50, 51, 52, 54, 55, 70, 71 and 91.**

### **Physician New Biller Workshop (6 Hour Session + 1 Hour for Lunch):**

- MO HealthNet Program Update
- Agency Resources Available to Providers
- Understanding MO HealthNet Program Policies and Processes
- Internet Electronic Filing-
  - CMS-1500 Claim Form
  - Attachments
  - Refiling denied claims
  - Adjustments (changing information on a previously paid claim or recouping a paid claim)
- Major Reasons for Denials
- National Provider Identifier (NPI)
- Reasons to Check Eligibility
- Major Reasons for Claim Denials
- Medicare Part B Crossover Claim
- Pharmacy Claim

<a href="#">Sept. 30, 2008</a>	Physician – New Biller Session	8:30 A.M. – 3:30 P.M.	State Info. Center
<a href="#">Dec. 02, 2008</a>	Physician – New Biller Session	8:30 A.M. – 3:30 P.M.	State Info. Center

### **Physician – Established Biller Q&A Workshop (3 Hour Session):**

- MO HealthNet Program Update
- Program Policies and Processes
- Questions/Answers
- Major Reasons for Claim Denials
- Electronic Claim Filing Overview

<a href="#">Oct. 01, 2008</a>	Physician – Established Biller Q&A	8:30 A.M. – 11:30 A.M.	State Info. Center
<a href="#">Oct. 01, 2008</a>	Physician – Established Biller Q&A	1:00 P.M. – 4:00 P.M.	State Info. Center
<a href="#">Dec. 03, 2008</a>	Physician – Established Biller Q&A	8:30 A.M. – 11:30 A.M.	State Info. Center
<a href="#">Dec. 03, 2008</a>	Physician – Established Biller Q&A	1:00 P.M. – 4:00 P.M.	State Info. Center

### **Ambulance Billing Workshop – 3 Hour Session – Provider Numbers Beginning with 80:**

- MO HealthNet Program Update
- Internet Resources
- Claim Filing Instructions
- MO HealthNet Covered/Non-Covered Trips
- Common Billing Errors
- Questions & Answers

<a href="#">June 11, 2008</a>	Ambulance	8:30 A.M. – 11:30 A.M.	State Info. Center
<a href="#">June 11, 2008</a>	Ambulance	1:00 P.M. – 4:00 P.M.	State Info. Center
<a href="#">June 12, 2008</a>	Ambulance	8:30 A.M. – 11:30 A.M.	State Info. Center

### **Durable Medical Equipment Workshop (3 Hour Session) For Provider Numbers Beginning With 62:**

- MO HealthNet Update
- Internet Electronic Filing-
- CMS-1500 Claim Form  
Medicare Part B Crossover Claim Attachments
- Common Billing Errors
- Questions/Answers
- Code & Reimbursement Changes

<a href="#">June 24, 2008</a>	Durable Medical Equipment	8:30 A.M. – 11:30 A.M.	State Info. Center
<a href="#">June 24, 2008</a>	Durable Medical Equipment	1:00 P.M. – 4:00 P.M.	State Info. Center
<a href="#">Oct. 07, 2008</a>	Durable Medical Equipment	8:30 A.M. – 11:30 A.M.	State Info. Center
<a href="#">Oct. 07, 2008</a>	Durable Medical Equipment	1:00 P.M. – 4:00 P.M.	State Info. Center
<a href="#">Oct. 09, 2008</a>	Durable Medical Equipment	8:30 A.M. – 11:30 A.M.	State Info. Center
<a href="#">Oct. 09, 2008</a>	Durable Medical Equipment	1:00 P.M. – 4:00 P.M.	State Info. Center

### **Psychology/Counseling Workshop For Provider Numbers Beginning With: 20/24, 49, 50, 56, 59**

- MO HealthNet Update
- Internet Electronic Filing-
- New CMS-1500 Claim Form  
Medicare Part B Crossover Claim
- Code & Reimbursement Changes
- Documentation Requirements/Prior Authorization
- Common Billing Errors
- Questions/Answers

<a href="#">Sept. 9, 2008</a>	Psychology/Counseling (full day session – lunch 11:30 – 1:00)	8:30 A.M. – 4:00 P.M.	State Info. Center
<a href="#">Sept. 16, 2008</a>	Psychology/Counseling	8:30 A.M. – 12:00 noon	State Info. Center
<a href="#">Sept. 23, 2008</a>	Psychology/Counseling (full day session – lunch 11:30 – 1:00)	8:30 A.M. – 4:00 P.M.	State Info. Center

***Registration for each workshop begins 30 minutes prior to each session.***

***You may wish to bring a jacket as room temperatures vary. No beverages or lunch will be provided.***

**Please Note: No training materials will be provided at the seminars. All training materials must be downloaded from this site, <http://www.dss.mo.gov/mhd/providers/education/index.htm> prior to the workshop date and brought with you on the date of each workshop.**

**Directions to State Information Center from North:** Take Hwy 54 or 63 to Jefferson City. Take the first exit (Main Street) after crossing the bridge. Turn left on Main. Go 4 blocks. Turn left into State Information Center's parking lot. From South: Take Hwy 54 to Jefferson City. Follow signs for Hwy 50 East. Turn left on Missouri Boulevard. Go 2 blocks. Turn left on Main Street. Go one block. Turn right into parking lot.  
From West: Take Hwy 50 to Jefferson City. At first stoplight, turn left. Go 2 blocks, turn left on Main Street. Go 1 block, turn right into parking lot. From East: Take Hwy 50 to Jefferson City. Turn right at Missouri Boulevard. Go 2 blocks. Turn left on Main Street. Go one block. Turn right into parking lot.